Document 11-2

Filed 03/07/2008

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I, Ellen Bowens, declare as follows:

- I am over the age of 18. I am currently employed at the University of Phoenix, Inc. ("UOP") as the Associate Director of Operations for its San Diego Campus. On January 31, 2008, I was the Operations Manager for UOP's San Diego Campus. In the capacity as Operations Manager, I oversaw campus operations regarding attendance, customer service, campus safety and facilities. As a major function of my duties, I supervised entry level receptionists and administrative assistants. Unless otherwise indicated, I state the following based on my own personal knowledge.
- I am not, and have never been, employed by Apollo Group, Inc. ("Apollo"). In carrying out my duties as an Operations Manager for UOP's San Diego Campus, I reported to the Director of Student Services/Operations, Colleen Bjornson, who in turn reported to the San Diego Campus Director, Kim Savich. I did not, and do not, have management responsibilities to direct UOP. Additionally, I have never been an officer, managing agent, general manager or authorized agent able to accept service of process on behalf of UOP. To that end, I have never been given management responsibilities to direct Apollo, nor have I ever been an officer, managing agent, general manager or authorized agent able to accept service of process on behalf of Apollo either.
- 3. On or around the end January 2008, I was asked by a subordinate receptionist to help with a man trying to "serve" court papers at her desk. I do not recall the man identifying himself, but I informed him that neither I nor the receptionist was authorized to accept service on behalf of UOP. I then informed the man that UOP had an agent for service of process, CT Corporation. The man then stated that we "did not know the law," left the papers on a table and stormed away. The man was very belligerent throughout the entire process. At no time did the man indicate that he was attempting to serve court papers on Apollo. Afterwards, I called CT Corporation in an attempt to determine what to do with the papers, but USDC-SOUTHERN DISTRICT CALIFORNIA \HICKSN\SWDMS\8621821 - 2 -

was told that it could not advise me in that capacity. I then called UOP's Human Resources Department and mailed the papers to that department.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: March <u>5</u>, 2008

Men bowens

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- 3 - USDC-SOUTHERN DISTRICT CALIFORNIA CASE NO. 07-CV-2373 WQH CAB

## Snell & Wilmer LLP. LLP. — LAW OFFICES 600 Anton Boulevard, Suite 1400 Costa Mesa, California 92626-7689 (714) 427-7000

## PROOF OF SERVICE USDC – Southern District, Case No. 07-CV-2373 WQH CAB

I am employed in the County of Orange, State of California. I am over the age of 18 and not a party to the within action; my business address is 600 Anton Boulevard, Suite 1400, Costa Mesa, California 92626.

On March 7, 2008, I served, in the manner indicated below, the foregoing document described as **DECLARATION OF ELLEN BOWENS IN SUPPORT OF APOLLO GROUP, INC.'S OPPOSITION TO MOTION FOR ENTRY OF DEFAULT** on the interested parties in this action by placing true copies thereof, enclosed in sealed envelopes, at Costa Mesa, addressed as follows:

•	
Chad McKinney	Plaintiff
l =	
6266 Madeline Street Apt #61	Tel: 619-634-3566
Pro Se 6266 Madeline Street, Apt. #61 San Diego, CA 92115	
United States District Court	
1	
Attention: Hon. Judge William Q. Hayes	
940 Front Street	
San Diego, CA 92101	· ·

BY FEDERAL EXPRESS: I caused such envelopes to be delivered by air courier, with next day service, to the offices of the addressees. (C.C.P. § 1013(c)(d)).

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Executed on March 7, 2008, at Costa Mesa, California.

Anh Dufour